

HISTORY

1931

Pretty sure you know where we're going with this date. Yup, it's when W.W. Ward started the company with one truck and two men (and one of the men was him).

1956

Being the constant visionary, W.W. Ward expands Ward's service offerings by opening the first of several warehouses in the central PA area.

1966

G. Bill Ward is named president of Ward Trucking, W.W. Ward becomes chairman of the board and the strategic vision is now paired with determination.

1980

G. Bill begins expanding Ward's direct footprint in the Mid-Atlantic.

1986

After driving Ward through some crazy economic times, G. Bill Ward becomes chairman of the board and hands the keys over to his brother, J. Richard Ward.

1991

David K. Ward is named President/CEO and brings next level ingenuity and imagination to a company ready for its next stages of expansion.

1998

Ward creates the "Stack-Up" loading system which becomes a game-changer in the industry.

2007

Bill T. Ward becomes President/CEO and with a steady hand steers the company through the Great Recession and into an even broader service network called Ward Nation.

2019

Bill Ward, Jr. becomes President. Loaded with the Vision, Determination, and Dedication of his predecessors, Bill, Jr. also brings the Drive needed to move the company into new markets.

2020

Service center #20 opens in South Plainfield, NJ.

2021

Service center #21 opens in Toledo, OH.

W.W.
WARD
-FOUNDER



800.458.3625
wardtlc.com



SINCE 1931

LTL

SHIP THE WARD WAY!

When you **Ship The Ward Way** you will be granted access industry-leading **ONLINE** freight tools and shipping solutions!



TOP NOTCH EQUIPMENT

SAFE & SECURE TRAILERS



CROSSDOCK TECHNOLOGY

Guaranteed Delivery / Pool Distribution
Protect from Freeze / Full-Value Insurance
LTL Consolidation / Dedicated / Spot Quotes
Ward Nation Coast to Coast Solutions

①

Award-winning technology:
E-INVOICING / EDI / RFID / API

②

Creative pricing options
including daily spot quotes

③

Less claims via: stack racking,
logistic beam trailers, and cross-
dock technology

④

Computer aided dispatch
improves tracing visibility

⑤

Online access to all pertinent
shipping documents

⑥

Comprehensive Customer Tools
feature (density calculator, BOL
creation, Canadian shipping docs,
and the **Online Chat feature!**

LESS-THAN-TRUCK



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WA/FV

WARD ASSURED Guaranteed Delivery

The industry's largest percentage of next day points in the Mid-Atlantic region allows us to offer a better PM service than most. Our guaranteed options provide the perfect combination of flexibility, cost, and schedule.

AM

BEFORE
NOON

PM

BEFORE
3 PM

TD

TIME
DEFINITE

Full-Value Insurance



3 REASONS TO USE FULL-VALUE INSURANCE

1. You're shipping high value goods and you can't get your own insurance.
2. You need higher release value on certain shipments.
3. Peace of mind that your shipment will be covered regardless of accidents, loss, or potential damages.

FULL-VALUE INSURANCE COVERAGE PROVIDED BY A FEDERAL INSURANCE COMPANY AND IS SUBJECT TO POLICY TERMS AND CONDITIONS.

WARD ASSURED



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WH

SERVICES

Our extensive North American network offers the solutions and the logistics that provide service flexibility and business agility.

- Public/Contract Warehousing
- E-Commerce Fulfillment
- Food Grade / Pharma
- Temperature Controlled
- Pick & Pack Kitting
- Cross Dock
- Rail Spur
- WMS/EDI/Barcode Scanning
- Reversed Logistics
- Pool Distribution
- Transportation from all major LTL, FTL, and Parcel Carriers

COMMODITIES INCLUDE BUT NOT LIMITED TO

- | | |
|-----------------------|-----------------------------|
| ★ Air Filtration | ★ Manufacturing Controls |
| ★ Automotive | ★ Medical Supplies |
| ★ Building Materials | ★ Packaging Materials |
| ★ Food/Food Container | ★ Plastics |
| ★ Grocery Products | ★ Retail and Consumer Goods |
| ★ Health and Beauty | ★ Pharmaceutical |



FULFILLMENT



TRANS LOAD

STORAGE/ PICK & PACK



TAP INTO OUR NATIONWIDE WAREHOUSE NETWORK TODAY*

Become our partner today with our nationwide warehousing solution. Strategically placed throughout the United States and Canada, our warehouses offer an array of services that will provide optimum solutions for your supply chain.

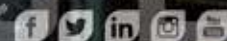
Whether it's one warehouse or multiple warehouses, the Ward Logistics' team will ensure seamless communication and product visibility.

* check our coverage map for warehouse locations

WAREHOUSE



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DEDICATED

BENEFITS OF UTILIZING WARD DEDICATED

Guaranteed Driver Availability

Utilize our team of 800+ professional drivers.

New Equipment Pools

Yearly re-investment into new tractors and trailers.

Large Network Footprint

40 million square feet of terminals and warehouses.

Assured Fleet Capacity

Have the ability to control your capacity as your business fluxes.

Eliminate Costs

Unwanted maintenance costs, increasing fuel costs, rising overhead costs, and unexpected liability.

Predictable Transportation Spend

No more guessing! Plan ahead and move forward.

Alleviate Risk & Regulatory Compliance

Sit back and relax. We got this.

Fleet Conversion

Allow Ward to purchase your owned equipment or assume leases.

Ward Dedicated Solutions removes the burden and risk of operating and owning a transportation supply chain away from companies by utilizing our teams and assets.

In today's market, there are many factors motivating companies to outsource their supply chain to transportation carriers. Such motivators are alleviating the burdens of owning equipment, maintaining driver pools, and training and onboarding new hires. Unexpected maintenance cost, unplanned risk and liability, and increased service expectations are also contributing factors.

Companies with a lack of purchasing power with equipment, fuel, and insurance will also benefit from a carrier's purchasing powers and cost savings. With our expansive terminal and warehouse network, industry leading equipment pools, and our professional driver team, we will provide a solution for any supply chain.



TRACTORS



STRAIGHT TRUCKS



TRAILERS



SPRINTER VANS

DRIVERS



SERVICE TYPES

Multi-Stop Routes
(Static & Dynamic)

Unattended Deliveries

Warehouse Transfers

Power Only

Dropped Trailer Pools

Specialized Pick Ups
and Deliveries

Volume and Truckload



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BRO 877 730 9273

Ward Logistics is an asset based freight brokerage solution serving shippers and transportation companies all over the world. Our team of Logistics Solutions Specialists pride themselves on experience and expertise.

With an extensive transportation network of regional and national transportation providers, and a fleet of 600 tractors and 1,500 trailers, we are confident that we will have the solution for you.

We Cover Shipments Across: **United States (Alaska/Hawaii/Guam) - Canada - Puerto Rico**



TRUCK



AIR



INTERMODAL



OCEAN



DRAYAGE

EXPEDITED

dial 800.458.3625 PRESS 4
or email
EXPEDITED@WARDTLC.COM

We know when you're in need of an expedited shipment that every second counts! That's why our Fast ForWARD Expedite Service is the simple solution for your time-sensitive shipments.

Available 24/7 National and International solutions in land/air/sea modes.

Around the clock service provides ease and comfort for any time critical shipments. Our carrier network offers automated tracking and tracing to keep visibility at the forefront on your most valued products.

To obtain a quote for all modes of transportation or for more information regarding your shipment please contact the following:

Melissa Brubaker
Manager of Expedited and
Brokerage Operations
Direct Line 814.947.1320
Email: mlbrubaker@wardtlc.com

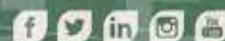
David Ward
Vice President of Ward Logistics
Direct Line 814.941.4122
Email: dkwardjr@wardtlc.com

Quote
Direct Line 877.730.9273
Email: brokerage@wardtlc.com

BROKERAGE



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PFF

WHAT WE'RE OFFERING

1. Thermal protection for commodities with a freezing point of 32 degrees F or lower.
2. Service available from **November 1 - April 30.**
3. Service Monday - Friday with weekend protection provided for Friday pickups.
4. Applies to direct next day service lanes only.

HOW WE DO IT

1. Hundreds of durable pallet covers proven to withstand below zero temperatures.
2. Trailers at terminals are equipped with robust external heaters and blowers.
3. Built-in trailer compartments allow heat to be isolated to a single section of the trailer.
4. Heated warm rooms throughout Ward's Network.

How To GET IT

1. Shipper must write "Protect from Freeze" or "PFF" on the bill of lading.
2. Service can be requested by calling customer service, scheduling a pick-up online, or an API or EDI transmission.

ADDED BENEFITS OF WARD'S PROTECT FROM FREEZE

1. Shipments highly susceptible to freezing are routed in the system to deliver ASAP!
2. Shipments coded as PFF in our system are monitored throughout the day by a designated CSR.
3. Email alerts are sent when extreme weather conditions occur.



SureTemp
Pallet Cover

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PROTECT FROM FREEZE

.COM

ONLINE CHAT



DESKTOP

wardtlc.com QUICK TOOLS allows you to easily:

GET QUOTES

SCHEDULE PICKUPS

TRACK SHIPMENTS

CHECK TRANSIT TIMES

wardtlc.com is also mobile responsive so it opens like an app on your phone.

(save it to your homescreen and open with an app-like button)



MOBILE

Ward TLC Customer Service



Questions? Chat with us - we're here to help!

Your Name *

Your Email *

Your Phone

PRO# or Confirmation#

Your Question

Start Chat

Online Customer Chat has launched and it gives the ability to resolve customer issues and queries more quickly.

The average chat response is
UNDER 1 MINUTE

The average chat length is
UNDER 5 MINUTES

Get started today by going to wardtlc.com, creating a customer login and getting access to all of the bells and whistles that are included in our **CUSTOMER TOOLS PAGE!**

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